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https://www.surveymonkey.com/r/MDOTpublicEventsCY18

**Event Date:** Tuesday, May 8th  
**Event Name:** Bay Crossing Study Public Meeting  
**Event Location:** Calvert High School

For language translation  

<table>
<thead>
<tr>
<th>Question</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The information presented was easy to understand?</td>
<td>Good</td>
</tr>
<tr>
<td>2. The presentation was informative and useful?</td>
<td>Good</td>
</tr>
<tr>
<td>3. The presenters responded well to my questions?</td>
<td>Good</td>
</tr>
<tr>
<td>4. Meeting information was in the language I requested?</td>
<td>Good</td>
</tr>
<tr>
<td>5. How can MDOT communicate more effectively?</td>
<td>Good</td>
</tr>
</tbody>
</table>

Keep up the great job of making our roads in MD one of the best in America.
1. The information presented was easy to understand?  
   Good ❈ Okay ❈ Poor ❈

2. The presentation was informative and useful?  
   Good ❈ Okay ❈ Poor ❈

3. The presenters responded well to my questions?  
   Good ❈ Okay ❈ Poor ❈

4. Meeting information was in the language I requested?  
   Good ❈ Okay ❈ Poor ❈

5. How can MDOT communicate more effectively?  
   There was not much information provided. I am not sure how to build this bridge. I have an idea.

---

1. The information presented was easy to understand?  
   Good ❈ Okay ❈ Poor ❈

2. The presentation was informative and useful?  
   Good ❈ Okay ❈ Poor ❈

3. The presenters responded well to my questions?  
   Good ❈ Okay ❈ Poor ❈

4. Meeting information was in the language I requested?  
   Good ❈ Okay ❈ Poor ❈

5. How can MDOT communicate more effectively?  
   - Send periodic updates to individuals who gave you their email addresses.
   - Submit regular articles to local newspapers and websites on project status.
1. The information presented was easy to understand?
   Good ✗ Okay ☑ Poor ☑

2. The presentation was informative and useful?
   Good ✗ Okay ☑ Poor ☑

3. The presenters responded well to my questions?
   Good ✗ Okay ☑ Poor ☑

4. Meeting information was in the language I requested?
   Good ✗ Okay ☑ Poor ☑

5. How can MDOT communicate more effectively?
   More public meetings where questions can be answered.
   One question may answer several people.

5. How can MDOT communicate more effectively?
   Some boards did not explain the content well or were misleading.
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?

   I really don't like this format, I would prefer the standard presentation, then Q & A.

This was an excellent presentation as much or as little interaction as one needed.
1. The information presented was easy to understand?

2. The presentation was informative and useful?

3. The presenters responded well to my questions?

4. Meeting information was in the language I requested?

5. How can MDOT communicate more effectively?

Continue to come and present information as your progress.
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?

1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?

2. The presentation was informative and useful?

3. The presenters responded well to my questions?

4. Meeting information was in the language I requested?

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
- Good (x)
- Okay
- Poor

2. The presentation was informative and useful?
- Good
- Okay (x)
- Poor

3. The presenters responded well to my questions?
- Good
- Okay (x)
- Poor

4. Meeting information was in the language I requested?
- Good
- Okay
- Poor

5. How can MDOT communicate more effectively?
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https://www.surveymonkey.com/r/MDOTpublicEventsCY18

Event Date: **Wednesday, May 9th**
Event Name: **Bay Crossing Study Public Meeting**
Event Location: **Broadneck High School**

For language translation

<table>
<thead>
<tr>
<th></th>
<th>Good</th>
<th>Okay</th>
<th>Poor</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The information presented was easy to understand?</td>
<td>🎈</td>
<td>😐</td>
<td>🙁</td>
</tr>
<tr>
<td>2. The presentation was informative and useful?</td>
<td>🎈</td>
<td>😐</td>
<td>🙁</td>
</tr>
<tr>
<td>3. The presenters responded well to my questions?</td>
<td>🎈</td>
<td>😐</td>
<td>🙁</td>
</tr>
<tr>
<td>4. Meeting information was in the language I requested?</td>
<td>🎈</td>
<td>😐</td>
<td>🙁</td>
</tr>
<tr>
<td>5. How can MDOT communicate more effectively?</td>
<td>👤</td>
<td>📚</td>
<td>🌟</td>
</tr>
</tbody>
</table>

*Paper Handouts*
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?

   Put a new crossing
   Some other Place than Brookline

   Instead of referring to the Tier I Study conclusion as an "Alternative", call it "Option". "Alternative" was an inherent implication that the conclusion will be recommending a corridor that is different than that of the existing Bay Bridge.
1. The information presented was easy to understand?  
   [Circle: Good] [Smiley face] [Okay] [Sad face] [Poor]

2. The presentation was informative and useful?  
   [Circle: Good] [Smiley face] [Okay] [Sad face] [Poor]

3. The presenters responded well to my questions?  
   [Circle: Good] [Smiley face] [Okay] [Sad face] [Poor]

4. Meeting information was in the language I requested?  
   [Circle: Good] [Smiley face] [Okay] [Sad face] [Poor]

5. How can MDOT communicate more effectively?  
   Advertise meetings more. None of my neighbors knew of meeting. Put in local paper more than once. TV coverage was fine. OK.
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor
   - N/A

5. How can MDOT communicate more effectively?
   - Explain
   - Priority Funding
   - ETC
   - Maps in more detail
   - Scale

---

1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   - Insure that whenever public input is requested
   - This should be communicated via newspaper
   - TV, Radio so that most residents have
   - The opportunity to become involved.
1. The information presented was easy to understand?

2. The presentation was informative and useful?

3. The presenters responded well to my questions?

4. Meeting information was in the language I requested?

5. How can MDOT communicate more effectively?

One way the MDOT could communicate more effectively is by compressing the information available.

I provided my email @ the sign in.

Hopefully you'll be able to put me on the mailing list.
1. The information presented was easy to understand?
   Good 🎉
   Okay 🙁
   Poor 😞

2. The presentation was informative and useful?
   Good 🎉
   Okay 🙁
   Poor 😞

3. The presenters responded well to my questions?
   Good 🎉
   Okay 🙁
   Poor 😞

4. Meeting information was in the language I requested?
   Good 🎉
   Okay 🙁
   Poor 😞

5. How can MDOT communicate more effectively?
   A video

---

I think this presentation was a great starting point.
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?

   I would prefer their occupations be listed on their name tag.
1. The information presented was easy to understand?

   Good  Okay  Poor

2. The presentation was informative and useful?

   Good  Okay  Poor

3. The presenters responded well to my questions?

   Good  Okay  Poor

4. Meeting information was in the language I requested?

   Good  Okay  Poor

5. How can MDOT communicate more effectively?

   I would have liked an actual talk as well as the boards.
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   - Newsprint and Future crossing update
   - Broadneck
1. The information presented was easy to understand?

   Good  Okay  Poor

2. The presentation was informative and useful?

   Good  Okay  Poor

3. The presenters responded well to my questions?

   Good  Okay  Poor

4. Meeting information was in the language I requested?

   Good  Okay  Poor

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   - Keep us up to date on the progress of the study - THANKS!

- Survey and discuss with users of the Dillon Buses used by commuters.
- Signage - use the electronic billboards along I-1050, not just @ Bay Bridge to get wider input.
- Mailing to all taxpayers in the traffic corridors by existing bridges.
- Speakers @ community assoc. meetings in the regions by current bridges.
1. The information presented was easy to understand?
   
2. The presentation was informative and useful?

3. The presenters responded well to my questions?

4. Meeting information was in the language I requested?

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   Good 🌈
   Okay 🌞
   Poor 🌡️

2. The presentation was informative and useful?
   Good 🌈
   Okay 🌞
   Poor 🌡️

3. The presenters responded well to my questions?
   Good 🌈
   Okay 🌞
   Poor 🌡️

4. Meeting information was in the language I requested?
   Good 🌈
   Okay 🌞
   Poor 🌡️

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   Good [Smiley]  Okay [Neutral]  Poor [Sad]

2. The presentation was informative and useful?
   Good [Smiley]  Okay [Neutral]  Poor [Sad]

3. The presenters responded well to my questions?
   Good [Smiley]  Okay [Neutral]  Poor [Sad]

4. Meeting information was in the language I requested?
   Good [Smiley]  Okay [Neutral]  Poor [Sad]

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
Maryland Department of Transportation (MDOT)
Customer Feedback

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Event Date: Thursday, May 10th
Event Name: Bay Crossing Study Public Meeting
Event Location: Kent County Middle School

For language translation

1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   - Not keep things so veiled as to your true intentions.
   - There are so many questions answered with "WE DON'T KNOW" = we think.

Concerned about economic environment studies not being done until after a decision is made.
1. The information presented was easy to understand?
   Good 🧡 Okay 😐 Poor 🙁

2. The presentation was informative and useful?
   Good 🧡 Okay 😐 Poor 🙁

3. The presenters responded well to my questions?
   Good 🧡 Okay 😐 Poor 🙁

4. Meeting information was in the language I requested?
   Good 🧡 Okay 😐 Poor 🙁

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   Good  ❇  Okay  ❁  Poor  ☹

2. The presentation was informative and useful?
   Good  ❇  Okay  ❁  Poor  ☹

3. The presenters responded well to my questions?
   Good  ❇  Okay  ❁  Poor  ☹

4. Meeting information was in the language I requested?
   Good  ❇  Okay  ❁  Poor  ☹

5. How can MDOT communicate more effectively?
   
   THIS TYPE OF PRESENTATION DOES NOT ALLOW FOR CONSTRUCTIVE COMMENT - I FEAR THIS WAS PUT ON JUST FOR THE STATE TO BE ABLE TO SAY THEY DID SOMETHING - DID NOT INCREASE AWARENESS

   
   1. The information presented was easy to understand?
   Good  ❇  Okay  ❁  Poor  ☹

   2. The presentation was informative and useful?
   Good  ❇  Okay  ❁  Poor  ☹

   3. The presenters responded well to my questions?
   Good  ❇  Okay  ❁  Poor  ☹

   4. Meeting information was in the language I requested?
   Good  ❇  Okay  ❁  Poor  ☹

   5. How can MDOT communicate more effectively?
   
   Give us better answer - and not - I do not know
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   - More routine workshops like this

---

1. The information presented was easy to understand?
   - Good
   - Okay (X)
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay (X)
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   - Tell the truth. Who + why is this being pursued.
   - Posters presented only feel propagandized
1. The information presented was easy to understand?
   
   Good ☑️  ❌  ☐️  ❌
   
   2. The presentation was informative and useful?
   
   Good ☑️  ❌  ☐️  ❌
   
   3. The presenters responded well to my questions?
   
   Good ☑️  ❌  ☐️  ❌
   
   4. Meeting information was in the language I requested?
   
   Good ☑️  ❌  ☐️  ❌
   
   5. How can MDOT communicate more effectively?

   I think a slide presentation would have presented more continuity. It was disjointed. If any speakers, meet nice!

   More transparency of the process — internet information, more detail along the way, not just general information.
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?

2. The presentation was informative and useful?

3. The presenters responded well to my questions?

4. Meeting information was in the language I requested?

5. How can MDOT communicate more effectively?
Maryland Department of Transportation (MDOT) 
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Event Date: Wednesday, May 16th
Event Name: Bay Crossing Study Public Meeting
Event Location: Middle River Middle School

For language translation

1. The information presented was easy to understand?
   - Good 🧐
   - Okay 😐
   - Poor 😞

2. The presentation was informative and useful?
   - Good 🧐
   - Okay 😐
   - Poor 😞

3. The presenters responded well to my questions?
   - Good 🧐
   - Okay 😐
   - Poor 😞

4. Meeting information was in the language I requested?
   - Good 🧐
   - Okay 😐
   - Poor 😞

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   - You needed to have a speaker
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   - All was **Good**!
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?

   THEY ARE DOING BETTER, BUT SHOULD ADVERTISE OTHER WAYS. I DON'T LIKE FACEBOOK
1. The information presented was easy to understand?  
   - [A smiley face]  
   - [A sad face]  
   - [A cry face]

2. The presentation was informative and useful?  
   - [A smiley face]  
   - [A sad face]  
   - [A cry face]

3. The presenters responded well to my questions?  
   - [A smiley face]  
   - [A sad face]  
   - [A cry face]

4. Meeting information was in the language I requested?  
   - [A smiley face]  
   - [A sad face]  
   - [A cry face]

5. How can MDOT communicate more effectively?  
   - [A smiley face]  
   - [A sad face]  
   - [A cry face]
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   - All Good!!
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
Maryland Department of Transportation (MDOT)
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Event Date: Thursday, May 17th
Event Name: Bay Crossing Study Public Meeting
Event Location: Cambridge-South Dorchester High School

For language translation

1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   - Save our farm land.
   - Don't kill our muskrats!!
1. The information presented was easy to understand?
   [Good] [Okay] [Poor]

2. The presentation was informative and useful?
   [Good] [Okay] [Poor]

3. The presenters responded well to my questions?
   [Good] [Okay] [Poor]

4. Meeting information was in the language I requested?
   [Good] [Okay] [Poor]

5. How can MDOT communicate more effectively?

   Internet updates / web site
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?

   State should start immediate action to
   combat traffic, congestion, high-speed train,
   transit, teleworking centers, etc.

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I attended the Dorchester Banner. It would have been nice to do interviews, but everyone was helpful.
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - N/A
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   - Doing a good job!

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1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   - Have someone respond directly to public comments. Name a committee of citizens as advisory board to MDOT for this issue.
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
   I wish more people had attended. If you need help with local publicity e-mail me.
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?

   Doing a great job. Keep it up.
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?
1. The information presented was easy to understand?
   Good  Okay  Poor

2. The presentation was informative and useful?
   Good  Okay  Poor

3. The presenters responded well to my questions?
   Good  Okay  Poor

4. Meeting information was in the language I requested?
   Good  Okay  Poor

5. How can MDOT communicate more effectively?
MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

https://www.surveymonkey.com/r/MDOTpublicEventsCY18

Event Date: Tuesday, May 22nd
Event Name: Bay Crossing Study Public Meeting
Event Location: Chesapeake College

For language translation

1. The information presented was easy to understand?
   Good 😊 Okay 😐 Poor 😞

2. The presentation was informative and useful?
   Good 😊 Okay 😐 Poor 😞

3. The presenters responded well to my questions?
   Good 😊 Okay 😐 Poor 😞

4. Meeting information was in the language I requested?
   Good 😊 Okay 😐 Poor 😞

5. How can MDOT communicate more effectively?
   UPDATE RESULTS OF THE MEETING ON RADIO AND TV MEDIA
1. The information presented was easy to understand?
   Good 😊️  Okay 😕️  Poor 😞️

2. The presentation was informative and useful?
   Good 😊️  Okay 😕️  Poor 😞️

3. The presenters responded well to my questions?
   Good 😊️  Okay 😕️  Poor 😞️

4. Meeting information was in the language I requested?
   Good 😊️  Okay 😕️  Poor 😞️

5. How can MDOT communicate more effectively?
   Need a Q&A session so people can ask questions & get answers on the record!
1. The information presented was easy to understand?

2. The presentation was informative and useful?

3. The presenters responded well to my questions?

4. Meeting information was in the language I requested?

5. How can MDOT communicate more effectively?

Hope study doesn't overemphasize environmental vs human aspect (traffic congestion on Kent Island)
1. The information presented was easy to understand?
   Good  Okay  Poor

2. The presentation was informative and useful?
   Good  Okay  Poor

3. The presenters responded well to my questions?
   Good  Okay  Poor

4. Meeting information was in the language I requested?
   Good  Okay  Poor

5. How can MDOT communicate more effectively?
   keep doing what you are doing
1. The information presented was easy to understand?
   Good 🎉  Okay 😐  Poor 😞

2. The presentation was informative and useful?
   Good 🎉  Okay 😐  Poor 😞

3. The presenters responded well to my questions?
   Good 🎉  Okay 😐  Poor 😞

4. Meeting information was in the language I requested?
   Good 🎉  Okay 😐  Poor 😞

5. How can MDOT communicate more effectively?
   HAVE A TOWN HALL TYPE EVENT WHERE PUBLIC CAN ASK QUESTIONS
   THANKS

1. The information presented was easy to understand?
   Good 🎉  Okay 😐  Poor 😞

2. The presentation was informative and useful?
   Good 🎉  Okay 😐  Poor 😞

3. The presenters responded well to my questions?
   Good 🎉  Okay 😐  Poor 😞

4. Meeting information was in the language I requested?
   Good 🎉  Okay 😐  Poor 😞

5. How can MDOT communicate more effectively?
   THIS WAS A GREAT FORMAT - VISUALS AND HELP ALL STAFF!
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?

   Keep up the engagement
   with the public!

   Well done!!
1. The information presented was easy to understand?
   - Good
   - Okay
   - Poor

2. The presentation was informative and useful?
   - Good
   - Okay
   - Poor

3. The presenters responded well to my questions?
   - Good
   - Okay
   - Poor

4. Meeting information was in the language I requested?
   - Good
   - Okay
   - Poor

5. How can MDOT communicate more effectively?

    Need to consider the possibility of keeping all lanes on existing bridge open during peak periods. Also, more info on where D.C. + Baltimore area crossover to.