## **Travel Reliability**

Level of Service (LOS) is used to describe how traffic is flowing on a scale of A to F (with A as the best and F as the worst).

- On an average weekday, while traffic is not always free-flowing, travel times tend to be reliable. For example, during rush hour, motorists can anticipate and adequately plan for longer travel times.
- On summer weekends, traffic flows are at failing levels for extended timeframes and travel times are extremely unreliable. This results in varying travel times and driver frustration.

## Eastbound Level of Service

2040 No-Build Summer Average Summer Average Time Weekday Weekend Weekday Weekend EB EB EB EB 12-1AM Α 1-2AM 2-3AM 3-4AM 4-5AM A А A 5-6AM В В В Α 6-7AM С C С D 7-8AM D С D D 8-9AM С С D 9-10AM С D D 10-11AM D C AM-12PM D С D С 12-1PM 1-2PM D D 2-3PM D 3-4PM 4-5PM 5-6PM 6-7PM D 7-8PM C D 8-9PM С D D ¢ 9-10PM С С D 10-11PM B D В D 11PM-12AM Α В

## Westbound Level of Service

CHESAPEAKE

BAY CROSSING STUDY

Time	2017		2040 No-Build	
	Average Weekday WB	Summer Weekend WB	Average Weekday WB	Summer Weekend WB
12-1AM	Α	А	Α	Α
1-2AM	Α	Α	Α	Α
2-3AM	Α	Α	Α	Α
3-4AM	Α	Α	Α	Α
4-5AM	В	Α	В	A
5-6AM	С	Α	D	Α
6-7AM	D	Α	E	Α
7-8AM	D	Α	F	Α
8-9AM	D	В	D	В
9-10AM	С	С	D	С
10-11AM	В	D	D	D
11AM-12PM	В	D	D	D
12-1PM	В	Е	D	E
1-2PM	В	E	D	E
2-3PM	С	D	D	Е
3-4PM	С	Е	D	E
4-5PM	С	E	D	F
5-6PM	С	E	D	F
6-7PM	С	Е	С	E
7-8PM	В	Е	В	F
8-9PM	Α	Е	Α	F
9-10PM	А	Е	Α	F
10-11PM	Α	D	Α	D
11PM-12AM	Α	В	Α	В



May 2018